



NetID Self-Service

Your NetID and password are the key to many of the University's online resources.

Give yourself the flexibility to reset your password easily and quickly online.

What to do now

Add a secondary email address or a mobile phone number to your NetID account. We use these alternative contact methods to verify your identity and allow you to set a new NetID password.

✓ Go to: NetID.uconn.edu > [NetID Tools](#) > [Set Password Recovery Options](#)

When you forget your password

Reset your own password quickly and easily online.

✓ Go to: NetID.uconn.edu > [Reset Forgotten Password](#)

If you ever have any IT problems, the Technology Support Center can assist you. For location and hours please visit techsupport.uconn.edu/contact-us.